



General terms

1 : BOOKINGS

Bookings are final subject to the settlement of a deposit 30 %.
Booking fee: 10 €

A holiday contract will be sent to you as reception of your deposit.
Contract is nominative and can't be transferred.

Minors are not admitted without their parents. Any false information will cancel the booking without any refund.

We keep the right to change the number of your rental agreement, trying to respect the characteristics of your request.

2 : RENTALS

In low season, arrivals are everyday until 7 pm.

In high season, arrivals are on Saturday or Wednesday until 7 pm.

You must inform us for late arrival after 7pm.

Departure is between **7am and 10am or before. Beyond 10 a.m., any half hour started will be charged 20 €.**

The rental is intended for a specific number of occupants, it cannot under any circumstances be occupied by a greater number of people (children and babies included).

Any false information will cancel the booking.

Only one vehicle is included in the price. A car space is provided per accommodation.

The campsite is equipped with a 2 people cottage for people with reduced mobility.

2.1 : RENTAL SUPPLEMENT

All supplements will be charged: animal, additional car, visitors...

Subject to availability : Rental of sheets pack - Towels pack - Tea towels pack - Baby pack (porta cot + high chair).

Tourist tax from 18 years old: 0.86 € / day / person

2.2 : TERMS OF SETTLEMENT

The balance must be paid at least one month before arrival without any reminder otherwise the booking will be cancelled without any refund.

Possibility to pay the balance of the stay in several installments, respecting the payment limit 30 days before arrival.

Any booking made during the month before your arrival must be paid entirely by credit card or bank transfer.

2.3 : DEPOSIT

A deposit of 300 € will be requested on your arrival (bank imprint or cash).

Each item in the renting takes stock of, tenant has to check the inventory and report the day of arrival to the desk.

if anything is missing or broken. Past the allotted time tenant will be held as responsible.

We reserve the right to keep a part of or entire amount in case of deterioration, breakage or lack of material.

We give your deposit back upon the departure after the general inventory if everything is proper.

Cleaning has to be done and the renting has to be returned in a perfect state if the cleaning is not done or not well done, the cleaning service will apply depending on the number of rooms.

We reserve the right to keep part or the total amount in the event of breakage, damage or lack of equipment. The retention of the deposit does not exclude additional compensation in the event that the costs exceed the amount of the deposit.

Key renting lost: 60 €

The cleaning service varies depending on the number of rooms:

1 bedroom: 80€ - 2 bedrooms: 90€ - 3 bedrooms: 100€

3 : CAMPING PITCH

The basic package includes the pitch for

1 / 2 people + 1 Camper

or 1 / 2 people + 1 Caravan + 1 car

or 1 / 2 people + 1 tent + 1 car.

Access to sanitary facilities and infrastructure.

3 packages are available : Sea view / Serenity / Ease (without electricity)

In low and high season arrivals are every day.

During July and August the booking are from 7 nights minimum.

Arrival are daily from 2 p.m to 7 p.m. - Departure until 12 o'clock.

The days are counted from 12 to 12 o'clock.

Each day began must be paid.

Guests have to settle their stay upon arrival, possible additional costs the day before departure.

The delayed arrivals or advanced departures are not refund.

If you delay your arrival without contacting us, the pitch will be kept for 24 hours and then will be canceled without refund of your deposit.

The pitch is equipped for a specific number of people; it's never possible to stay with more people (children, toddlers or babies included). Any incorrect information will result in the cancellation of the reservation and the amounts paid will be retained.

Sanitary block with showers without coin.

The campsite is equipped of one cabin for disabled people and one for babies.

If electricity, a 25 m minimum cable is required (obligatory, French socket).

3.1 : PITCHES SUPPLEMENTS

All supplements will be charged : People or children, animal, additional car, visitors...

Children under 2 years old do not have to pay.

Tourist tax from 18 years old: 0.86 € / day / person.

3.2 : DEPOSIT

- Keys: 25 € each

- Adaptor: 30 €

4 : PAYMENT

Credit card - Bank transfer - Cash

5 : PET

Only one dog by pitch - 10 kg

For the pet admitted in the campsite, you must bring the vaccination book.

(Dogs considered dangerous, category 1 and 2 and big dogs and some breeds are not allowed in the campsite).

Your pet must be in leash all long your stay. It must be calm and mustn't bark if there are others dogs or people.

We ask you to respect the cleanliness and take out your dog outside of campsite.

Pet can't stay alone on the pitch and it is forbidden on the beach monitored.

6 : CANCELLATION

Every cancellation must be notified in writing and will be effective at the date we receive the mail.

For any cancellation or early departure, amounts paid are not refund.

Without insurance subscription, cancellation will not result in any refund whatever the reason.

To claim to an eventual refund, we invite you to subscribe to the cancellation/interruption insurance when booking.

Consult the insurance company [CAMPEZ COUVERT](#)

Regarding the refund or postponement of the stay following a pandemic:

without cancellation insurance : We will apply government directives if we were confined or administratively closed during the period of your stay.

with insurance : contact [CAMPEZ COUVERT](#)

7 : RESPONSIBILITY

Each customer must be insured for their civil liability, that of their family and the people staying with them. The customer is responsible for their own installation and the care of their personal belongings. The campsite's responsibilities, beyond its legal liability, are not engaged in the event of theft, loss, vandalism and damage committed against the property of customers (and visitors), inside the establishment. Breakdown or decommissioning of technical equipment, breakdown or closure of installations.

Certain activities or entertainment may be cancelled without notice and beyond our control.

All customers must comply with the provisions of the internal regulations. When a resident disturbs or causes nuisance to other residents or undermines the integrity of the facilities, the stay may be terminated immediately and without compensation, without prejudice to claims for repairs that the campsite and third parties may assert against them.

Campsite is not in charge of external provider mentioned on our website.

8 : IMAGE RIGHTS

You authorize the campsite to use the photos of you and / or your child could be taken during your stay, on any medium, for communication purposes of Camping Les Mouettes without any compensation.

9 : RIGHT OF WITHDRAWAL

Under Article L121-20-4-2 of the Consumer Code, the right of withdrawal does not apply to accommodation services and leisure activities provided on a date or at specified intervals.

So that, all orders made on the site www.campinglesmouettes.com or by telephone cannot be subject to a right of withdrawal.

10 : COMPUTING AND FREEDOM

The information you provide to us when placing your order will not be passed on to any third party.

This information will be considered by Camping les Mouettes as confidential. They will be used only by internal camping services for processing your order and to reinforce and personalize the communication. According to the IT law and freedoms of January 6, 1978 you have the right to access, rectify, modify or delete your personal data.

For this simply make the request by mail or e-mail to

Camping Les Mouettes 16 chemin de la quietude 13500 MARTIGUES stating your name and address with proof of identity.

11 : COMPLAINT

In case of dispute and after entering the customer service of our institution by recorded delivery within 15 days of the stay,

You can enter a mediator consumption within a maximum period of one year from the date of the written complaint, by recorded delivery, to the operator.

The coordinates of the mediator may be entered by the customer:

CM2C 14 rue Saint Jean 75017 PARIS

01.89.47.00.14 - www.cm2c.net

12: OPPOSITION TO TELEPHONE CANVASSING

You can register on the "Bloctel" website to oppose telephone canvassing: www.bloctel.gouv.fr

13: INFORMATIONS

Desk opens from 9 a.m. to 12 - 2 p.m. to 7

The access to the campsite are not allowed to the vehicles between 10 p.m. and 7 a.m.

Wearing the bracelet is mandatory at all times and helps to strengthen controls at the entrance to the campsite.

It is forbidden to connect the cables to recharge the electric cars in the rentals

Washing machine and dryer (token sold at the desk)

Free WIFI area (15mn every 6 hours)

Paid WiFi in rentals and on pitches.

Charcoal barbecues are forbidden inside the campsite

Ball games are not allowed in the campsite, your children are under your supervision and your responsibility (tolerated in foam)

At your disposal at the desk: Books, board games, ping pong racket, petanque balls, hair dryer, iron and ironing board.

Local tax and TVA is on rate in force at the day of booking.

It can be changed without notice

You can book a fridge, gas barbecue or TV by mail

Every booking made signifies full and complete acceptance of our general conditions